

# We make it easy to do business

Superior service and streamlined solutions empower our partners and their clients to get things done faster



## Drop a ticket

Drop a ticket in one of five ways — via Legal & General America's Partner Dashboard, MobileSuite, unique URL, third-party vendor platforms or paper.



## AppAssist

Let our team of in-house professionals take the application fulfillment and administrative burden off your shoulders. AppAssist improves and streamlines the application process for customers. Advisors receive the same great commission.



## Accelerated underwriting

For qualified applicants, the underwriting process is quick and convenient with no medical exams, labs or APSs. Policies can be approved by the next business day or faster<sup>1</sup>. Applicants who do not qualify will continue seamlessly through traditional underwriting.



## eDelivery

Meet client expectations with digital signature, payment and delivery of their insurance policy. eDelivery reduces cycle time by two weeks and eliminates mailing costs. **Clients can pay first premiums online with a credit card, PayPal® or through bank draft.**



## Upload documents and submit checks

Our free document uploader tool makes it easy for agencies to quickly submit scanned documents directly to us via the Partner Dashboard, ExamOne or Paperclip. Save time and money by processing checks online with Check21.



## Get More upsell

39% of US households say they need more life insurance. Help close the coverage gap by opting-in to offer increased coverage options to clients who are eligible for more coverage with no additional underwriting.



## Online service options for agents

Agents can drop a ticket, use our web-quoting tool and access complete policy data online through our Partner Dashboard.

## Did you know?

Customers have 24/7 access to payment options and policy information.

### Customers can:

- update contact information, email preferences and payment information online or via phone.
- make electronic payments over the phone. Option of one time payment or recurring auto draft payments.
- pay via text messaging, Apple Wallet or Google Pay on their smartphone.
- register for payment notifications through text or their smartphone wallet.
- obtain customer service forms.

<sup>1</sup>Policy issue may be longer if the business requirements are not met. Legal & General America life insurance products are underwritten and issued by Banner Life Insurance Company, Urbana, MD and William Penn Life Insurance Company of New York, Garden City, NY. Banner products are distributed in 49 states and in DC. William Penn products are available exclusively in New York; Banner does not solicit business there. Automated Underwriting Program is not available in Alaska, New York and Hawaii. Voice Signature and eDelivery for AppAssist are not available in Connecticut. For broker use only. Not for public distribution. LAA1928 20-082